

CANCELLATION TERMS

Provisional bookings will be held for 14 (fourteen) days.

After 14 days a 25% (twenty-five percent) deposit is required to convert a provisional booking to a confirmed booking. Should the deposit not be received the booking will automatically be released.

Cancellation policy per booking:

Cancellation applicable to a booking consisting of One Villa

If cancelled 90 - 60 days prior to arrival:	25% cancellation fee of the full booking value (incl VAT) shall be charged.
If cancelled 59 - 30 days prior to arrival:	50% cancellation fee of the full booking value (incl VAT) shall be charged.
If cancelled 29 or less days prior to arrival:	100% cancellation fee of the full booking value (incl VAT) shall be charged.

Cancellation applicable to a group booking consisting of Two or more Villas

If cancelled 120 - 90 days prior to arrival:	25% cancellation fee of the full booking value (incl VAT) shall be charged.
If cancelled 89 - 45 days prior to arrival:	50% cancellation fee of the full booking value (incl VAT) shall be charged.
If cancelled 44 or less days prior to arrival:	100% cancellation fee of the full booking value (incl VAT) shall be charged.

For terms applicable to COVID-19 related cancellations please contact us directly.